

Process Name:

COP #2 Production

Rev: - A

Date: 11/2/2018

Process Owner:

Dave Pratt, EVP Ops

Approved by :

Dave Pratt, EVP Ops

Date: 11/2/2018

WITH WHAT?

Equipment & Materials

Phone/Fax
Computers/Software
Production Equipment
Gages/Test Equipment
Materials/Tooling
Lift Trucks
Packaging Equipment

Objectives:

Customer Satisfaction

On-Time Delivery

Quality Product

Safe Work Environment

WITH WHOM?

Training, Knowledge, Staff

Quality department
Production supervisors and operators
Helpers and packagers
Inside & Outside Sales
Purchasing & Materials Management
Shippers

Activities

Production scheduling
Production/Inventory Control
Leveling, Slitting, Multi-Blanking
Laser Cutting, Bending, Machining
Inspection
Maintenance
Packaging
Shipping

INPUT

(What Should We Be Bringing/Receiving?)

Information related to:

- Production forecast
- Production schedule
- Prints / specifications
- Inventory information
- Inspection requirements
- Maintenance schedules
- Job Work Orders
- Raw Materials
- Supplies
- MSDS

REQUIREMENTS

OUTPUTS

What we should Deliver?

Finished product
Inventory records
Production records
Maintenance records
Inspection records
Nonconformance records
Packing/Shipping records

REQUIREMENTS

HOW MANY? HOW MUCH?

Performance Indicators (Metrics)

Major high levels and breakdown of sublevels:

- Internal & External DPPMs
- Customer complaints
- Internal Audits
- On-Time Delivery

HOW?

Instructions, Procedures, Methods, Documents

QMP 6.3 Planning of Changes
QMP 7.5 Documented Information
QMP 8.1 Award Review
QMP 8.7 Control of Nonconforming Outputs
QMP 9.2 Internal Audits
QMP 10.2 NC and Corrective Action
SOP #1 Training
MOP #1 Management Review
Quality Policy and Mission Statement
Production Quality Risk Assessment Matrix