**Jemison Metals’ External/Internal Interested Parties Log**

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| **Interested Party** | **Needs/Expectations** | **Risks** | **Opportunities Taken to Address Risks** |
| **Customers / End User**(Internal & External) | Quality ProductsOn-time DeliveryPersonal ServiceComplete & Accurate InventoryCompetitive PriceClimate Change Actions/Resiliency | Not understanding Customer-specific requirements | All new or modified customer requirements are reviewed for feasibility and capacityBy cross-functional team |
| **Owner/Shareholders**(Internal) | Sustained ProfitabilityReturn on Invested CapitalGrowth in Shareholder/Member EquityClimate Change Resiliency | Market Price VolatilityMarket CompetitionMarket Share ErosionPoor Business Execution | Business planningContract ManagementActivity-Based Costing |
| **Management**(Internal) | SupportAuthorityResource AvailabilityOpen CommunicationsSafe Work Environment | Not involved in decision making and/or Leadership responsibilities | Implementation of QMS initiatives |
| **All Employees**(Internal) | Safe Work Environment Open CommunicationsJob SecurityTrainingAwareness, Expectations, and Contributions for ObjectivesPromotionRecognition and Reward | Employees not involved and do not participate in improvement of business objectives | Training to ensure employees understand and are competent to perform their responsibilities and contribution to the Management System and Regulatory/Statutory requirements |
| **Product and Service Providers**(External) | Mutual Benefit and ContinuityProduct/Service FeedbackInsight on Future NeedsClear ExpectationsCompetitive Price | Poor performance by supply base that leads to internal and external failures, including unexpected costs | Supplier initial due diligence and on-going performance evaluations |
| **Interested Party** | **Needs/Expectations** | **Risks** | **Opportunities Taken to Address Risks** |
| **Regulatory Bodies**(External) | Compliance with Applicable Requirements and Industry StandardsCompliance with Documentation and Reporting RequirementsPotential Climate Change Requirements  | No understanding of EPA, OSHA, or customer associated regulatory requirements | Training to ensure employees understand and are competent to perform their responsibilities and contribution to the Management System and Regulatory/Statutory requirements |
| **Government and Community**(External) | Environmental ProtectionEthical BehaviorGrowth in Business and TaxesCompliance with Statutory and Regulatory RequirementsPotential Climate Change Requirements | Employees not involved and do not participate in improvement of business objectives | Training to ensure employees understand and are competent to perform their responsibilities and contribution to the Management System and Regulatory/Statutory requirements |

**Reviewed at Management Review**