

Corrective Active Audit Summary:

11/16/15

CAR 8316

Leroy Somer

Case 8316 was input on Sept 30, 2014. Leroy Somer's complaint pertained to a truckload of material shifting in transit to them.

Involved parties: Shipping, Plant Supervisor and Quality

Root Cause defined as incorrect loading

Permanent corrective action: All trucks must be loaded as single stacks and each load must be reviewed, photographed and signed off on by plant management. Document JDM-F-007 was created for this purpose.

Corrective action was audited three times. October of 2014, January 2015 and September 2015. The January audit outcome was a fail. Notes were made on the case as to why the audit failed.

Audit was closed by Rick Rowland in September of 2015.

There were no findings in this audit. No follow up needed.

Controlled Documents:

JDM-F-007 Rev 1 2/16/15

Corrective Action

Save Cancel

Information

Case#	8316		
Corrective Action Created Date	9/30/2014		
Branch	GAD	Created By:	Rachel White
Internal/External	External	Assigned Responsibility	Operations
Customer	LEROY-SOMER		
Has finished goods inventory been checked for this same issue	No		

Problem Description:
Ie.(Who,What,Where,When)

LOAD 42147 SHIFTED IN TRANSIT TO LEROY SOMER. AT TIME OF ARRIVAL MATERIAL WAS DAMAGED AND UNSAFE TO UNLOAD.

Root Cause of Issue:
Ie.(Why)

BLANKS WERE LOADED INCORRECTLY ON TRUCK.

Interim Corrective Action/Containment Plan

Responsible Person	JOHN CHESSER/JOHNNY HI	Implementation Date	9/30/2014
Interim Plan:	Trucks will be loaded single stacks on truck bed without spaces between to prevent shifting in transit. Also ensure there is a stop at front of truck to prevent first line of blanks from shifting forward. Traffic manager or plant supervisor must sign off on and take picture of ever load leaving the		

Permanent Corrective Action Plan

Responsible Person	Johnny Helms/John Chesser	Implementation Date	9/30/2014
Permanent Plan:	Trucks will be loaded single stacks on truck bed without spaces between to prevent shifting in transit. Also ensure there is a stop at front of truck to prevent first line of blanks from shifting forward. Traffic manager or plant supervisor must sign off on and take picture of ever load leaving the		

Conclusion

Material Disposition	----		
Audit Verification Date 1	10/24/2014	Verification Outcome 1	Pass
Audit Verification Date 2	1/25/2015	Verification Outcome 2	Fail
Audit Verification Date 3	8/13/2015	Verification Outcome 3	Pass

Follow-up needed:

Jan 2015-- Shipping manager set up truck to load on second shift, no one there to sign off. Load shifted again.
Closed. Sept 2015. RR

Leroy Somer Shipping Checklist

Bill Of Lading Number

Approved

Blanks are single stacked on truck and and loaded tightly to avoid shifting

Each bundle has StelPlan shipping tag

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Photo of loaded truck taken and saved in appropriate place

Plant Management To sign off on each load and keep with BOL

X

Signature

Title & Date