#### Management Review Minutes

	Date:	1/5/22	Location:	Cor	porate/Virtual	
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Attendees: <u>Pete Heinke, Craig Mathiason, Christopher Sweet, Randy Richards, Joe Ross Merritt, Robert Heinke, Frank Mareno, Rick Rowland.</u>

Inputs	Outputs (Comments, Attachments, Action Items)								
<b>Status of Actions</b>	From 1/25/21 Management Review								
from Previous Mgmt	1. Internal Audits & Process Audits: R. Rowland to work on getting								
Reviews	process audits going again. Cleveland may have to be virtual. N.								
	Ragland is trained and has started doing process audits for LYN in								
	January 2021. Update: CLV had 7 process audits & 1 internal audit								
	in 2021 compared to 0 process audits & 1 internal audit in 2020. 5								
	of the process audits were accomplished via 3 travel visits, 2 were								
	handled virtually. This didn't quite meet the 1 per month								
	requirement but was a significant improvement over 2020. We								
	should be able to meet goal in 2022. Regarding Lynchburg, Nathan								
	has done a good job handling process audits, with 14 in 2021.								
	2. On Time Delivery – On Time Delivery (OTD) performance was								
	reviewed. YTD OTD performance is as follows: (CLV 98.72%,								
	GAD 81.31%, LYN 96.01%, SMT 94.75%, SM2 70.81%, Total								
	Company 88.30%). There was significant discussion around OTD								
	and not achieving our 98% goal. The importance of this metric								
	needs to be stressed. Per Pete Heinke "We need to increase our								
	passion on OTD performance". The industry mill performance								
	and material shortages are not helping and it was also discussed that								
	we may not be setting clear startup timing expectations with								
	customers. Action Item: QA (R. Rowland) will document actions								
	taken throughout the year to improve our OTD. <b>Update</b> :								
	JAN/FEB/MAR-Weekly HPX Fab, SM2 Fab & SM2 BEST Rollout								
	meetings, APR/MAY- Weekly HPX Fab, SM2 Fab, SM2 BEST								
	Productivity Analysis Meetings, JUN/JUL- Weekly HPX Fab, SM2								
	Fab & SM2 BEST Rollout meetings + Bi-Weekly GAD Fab								
	Production Analysis + SM2 BEST App Rollout & Machine Status								
	Dashboard, AUG- Added SM2 Daily production review for 2								
	weeks, SEP-DEC-Same as June/July.								

#### Status of Actions from Previous Mgmt Reviews (continued)

- 3. <u>Devaluations</u>: Plenty of discussion around how devals go directly to the bottom line and how we need to meet or exceed the 0.40% of revenue goal in 2021. Sales goal will be lowered to <0.15% of revenue in 2021. If the corrective actions for OTD launch smoothly and are helpful, we may also evaluate doing CA's for devaluations. Action item: R. Rowland to report out mid year (June Staff meeting on successes/challenges in OTD CA's and bring up the possibility of doing Deval CA's at that time). Update: Devaluations in June YTD were at 0.16% of revenue vs goal of ≤ 0.40% of revenue. No deval corrective action necessary. <u>We finished</u> 2021 at 0.21% of revenue.
- 4. Audit Results (Internal) 2020 internal audits were conducted; however, due to startup/staffing/covid the audits occurred in Q4 vs the original plan of Q3. Process audits definitely dropped off due to staffing issues and covid. As we progress further into 2021, we anticipate being able to ramp back up our process auditing. Action Item: R. Rowland to drive ramp-up of process audits as we get further into 2021 and vaccinations/herd immunity begin to have an affect on absences and staffing issues related to covid. Update: 2021 Internal audits were significantly improved (see slide later in presentation). We had 6 total process audits (plus the required internal audits of 1 per location) in 2020 and were able to perform 59 process audits in 2021 (plus the required internal audits of 1 per location).
- 5. Performance of External Providers (continued): There was discussion of how we used to try to have 1 face to face meeting per year with 3 or 4 of our top suppliers each year. Craig & Joe Ross said we should consider this again after the pandemic, but that doing if via conference call wasn't as valuable. We may want to consider this in Q3/Q4 depending upon conditions. Action Item: R. Rowland to bring up in Q3 2021 in one of the staff meetings to see if we want to begin these again. Update: Joe Ross & Frank met multiple times each with our major mill sources over the course of 2021 for this purpose.
- 6. CLV Process auditing may need to go virtual in order to get accomplished. The need for additional resources is not likely but will be evaluated. Action Item: R. Rowland to evaluate if additional resources are required to achieve CLV virtual process audits. Update: Virtual plus some travel worked well in 2021. We will continue this pattern in 2022. No additional resources required at this time.
- 7. Training Software: Zach reported his findings in Q4 2018 of 3 separate software solutions. In Q1 2019, we decided to go with Absorb as our solution. Dayforce payroll integration delayed implementation, until in Q3 2019 it was determined that payroll integration was not going to work for us. In Q4 2019, we moved forward with manual entry of employees with a goal of getting all Safety Training in Absorb by the end of 2019. The strain of SM2 & HPX fabrication startups in 2020 along with Zach Delp's departure from Jemison has put this project on hold temporarily. There was significant discussion on this topic. How much time would be required of someone initially vs at steady state. What skillset would be required etc. Action Item: R. Rowland to determine if we should continue with Absorb. Update: We will not continue with Absorb. We may pursue something like this in the future after Emaint. Implementation.

# Changes in External & Internal issues that are relevant to the QMS.

- SM2 Successfully registered to ISO 9001 in February 2021
- 3 Year Registration Audit the weeks of 1/10/22 (BHM) and 1/17/22 (SMT & CLV).
- Nathan Ragland is fully trained as QA for LYN after Zach Delp's departure in July 2020. We will likely send Nathan to Internal Auditor training in 2022 depending upon COVID.
- Internal and process audits basically back on track after a challenging COVID 2020.
- Emaint CMMS (Computerized Maintenance Management System)
   Software selected for implementation. Gadsden will be the first plant to implement beginning in Q1 2022
- 2021 AMM Service Center of the Year! (2015 & 2018 Recipient + 2016 Platts Global Physical Metal Provider of the Year)

# Customer Satisfaction & Feedback from relevant interested parties

<u>DPPMs</u> – 2021 DPPM performance was reviewed for all plants and total company. The DPPM performance, against the goal of 3,400 or less goal is as follows and includes pricing errors: (CLV 2712, DEC 1194, GAD 823, LYN 2201, SMT 3214, SM2 4506, Total Company 2165). DPPMs without pricing errors and calculated by weight were also reviewed.

Historical DPPM performance was reviewed. 2021 was our record performance year, surpassing our previous best in 2018!

Pareto analysis of the top rejection causes was reviewed. Sales Entry (mostly price errors) was #1, while surface was #2 and Customer Accomodation was #3. Additionally, the top 3 causes by plant were reviewed (slide 11). Pete inquired about the sales entry errors, specifically Vertiv, to see if we had the details to troubleshoot if we wanted to. The data is available and the Vertiv was almost entirely related to a Q1 pricing adjustment mis-communication.

On Time Delivery – On Time Delivery (OTD) performance was reviewed. Full Year OTD performance is as follows: (CLV 95.0%, GAD 66.4%, LYN 88.5%, SMT 93.1%, SM2 57.4%, Total Company 77.6%). HFI (Hold for incoming steel mill material) direct and indirect impact were discussed. While we are not pleased with this performance there were a couple of mitigating factors in 2021. First, we have received anecdotal comments from many customers stating that Jemison is doing better than others in our industry. These comments generally come only from customers where we are a shared supplier, while customers that are sole sourced. Second, through our fabrication tracking and BEST productivity software development, we have better been able to predict capacity vs business. We can better predict the need for overtime and/or additional shifts. Third, through our fabrication tracking we have seen the late orders begin to reduce and to be able to begin producing green items (safety stock). This third area varies by facility. Fourth, we continue to turn down new fabrication business with our existing fabrication customers. Action: We will continue the fabrication tracking calls as well as continue the BEST software implementation. R. Rowland to continue to report out weekly and monthly on OTD, HFI's and separate fabrication metrics.

Customer Satisfaction & Feedback from relevant interested parties (continued)	<u>Devaluations</u> – Devaluation performance was reviewed. Full Year Devaluation performance is as follows, against the goal of <0.40% of revenue (CLV 0.17%, DEC 0.07%, GAD 0.27%, LYN 0.23%, SMT 0.27%, SM2 0.77% Total Company 0.21%). Additionally, Operations was at 0.13% of revenue against a goal of <0.15% and sales was at 0.05% of revenue against a goal of <0.15%.
	This was a record performance and the first time we've beat our devaluation goal going back to 2009!
	Customer feedback via formal corrective action requests was reviewed, by plant location. 26 requests were made.
	As of this management review, 8 external corrective actions remain open. (See slide 17 for details)
	Audit Results (External) – Customer audits and SRI audits were reviewed. SRI results resulted in continued registration in February (BHM, LYN & GAD). Sumter 2 received ISO registration as a result of a full registration audit in February. Carrier Corporation also performed a full system audit of SM2 in March with 6 improvement actions required. All 6 were completed and we are now an approved supplier at Carrier. The Carrier audit is valid for 3 years.
	Audit Results (Internal) – 2021 internal audits were conducted, and the results were reviewed. Significantly better performance on process audits in 2021 vs 2020, almost meeting the targeted minimums in all plants.
	Performance of External Providers – Supplier ratings & scorecards, for our top mill suppliers, were reviewed. Nucor Berkeley, Nucor Decatur, Nucor Gallatin, Metal One and NLMK were rated throughout 2021. Q4 results were not available as of the management review and typically take 2-4 weeks to put together. The overall rejection rate to our mill sources was 0.23%, the best year on record. The low ratings, especially in Q1 were mainly attributable to poor on time delivery by the mills.
<b>Quality Policy</b>	The Quality Policy was reviewed and determined to be appropriate and suitable. See slide 3
Adequacy of Resources	<ul> <li>Emaint implementation in Gadsden will require personnel and management.</li> <li>Formal auditor training for Nathan Ragland if Covid permits.</li> </ul>

Effectiveness of	Actions to Address Risks/Opportunities (From risk scoring matrix)						
<b>Actions to Address</b>	1. BEST Project/Machine Intelligence/Camera Surface Visualization						
Risks and	Long-term project to address opportunities in Quotation, Award,						
Opportunties	Contract Management, Production. (P. Heinke + Team						
	[Programming, IT, QA, Technical]) 2020 Update: DEC bottom side						
	camera installation completed in Q2 2019. Lays the groundwork for						
	other locations as BEST rolls out to other plants (Q1 2021						
	installation is in progress in SMT on SRB). 2021 Update: SCT &						
	SRB hardware installs are complete; however, fabrication machine						
	intelligence has taken priority.						
	2. Best Project/Machine Intelligence. A tremendous amount of						
	progress and work here in 2021 with a focus on fabrication						
	(specifically SM2). Implementation in our non-fabrication business						
	will be much easier than our fabrication business.						
	<ul> <li>Interested Parties Log, JDM-F-100 was reviewed for continuing</li> </ul>						
	suitability. No changes needed. See slide 3						
	• The main method of evaluating business risk is twofold: 1) The model						
	is used for quotation and capability, while 2) Customer contract						
	management reviews are held to assess ongoing business risk. Both of						
	these activities have allowed Jemison to grow profitably over time.						
Opportunities for	Actions highlighted in blue, above, list many of the opportunities for						
Improvement	improvement at Jemison.						
	• Jemison is ~ 3 years into a full ERP re-write that is expected to take 2-5						
	years. This new ERP system is expected to greatly improve efficiency						

## JEMISON

METALS

## MANAGEMENT REVIEW

1/5/22



## Management Review Requirements (ISO 9001)

"Top management shall review the organization's quality management system (QMS), at planned intervals, to ensure its continuing suitability, adequacy, effectiveness **and alignment with strategic direction of the organization**.

#### **Review Inputs**

- a) Status of actions from previousManagement Reviews
- b) Changes in external & Internal issues that are relevant to the QMS
- c) Information on the performance & effectiveness of the QMS, including trends in:
  - 1) Customer satisfaction & feedback from relevant interested parties
  - 2) The extent to which quality objectives have been met
  - 3) Process performance & conformity of products & services
  - 4) Nonconformities & corrective actions
  - 5) Monitoring & measuring results
  - 6) Audit results
  - 7) The performance of external providers

- d) The adequacy of resources
- e) The effectiveness of actions taken to address risks and opportunities
- f) Opportunities for improvement

# Review Outputs: The output from the management review shall include any decisions and actions related to:

- a) Opportunities for improvement
- b) Any need for changes to the quality management system
- c) Resource Needs



#### REVIEW FOR CONTINUING SUITABILITY

Quality Policy Interested Parties Log (JDM-F-100)

#### **Corporate Quality Policy**

➤ To meet or exceed internal and external expectations represented in our <u>Four Customer Service Cornerstones</u>:

Quality

On-Time Delivery

Personal Service

Complete & Accurate Inventory

- ➤ Provide a safe working environment for our employees.
- To continually improve the skills of our employees through training and education.
- ➤To continually improve our processes, equipment, systems, and Quality Management System effectiveness.



## STATUS OF ACTIONS FROM PREVIOUS MANAGEMENT REVIEWS

#### From 1/25/21 Management Review

- 1. <u>Internal Audits & Process Audits</u>: R. Rowland to work on getting process audits going again. Cleveland may have to be virtual. N. Ragland is trained and has started doing process audits for LYN in January 2021. Update: CLV had 7 process audits & 1 internal audit in 2021 compared to 0 process audits & 1 internal audit in 2020. 5 of the process audits were accomplished via 3 travel visits, 2 were handled virtually. This didn't quite meet the 1 per month requirement but was a significant improvement over 2020. We should be able to meet goal in 2022. Regarding Lynchburg, Nathan has done a good job handling process audits, with 14 in 2021.
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## STATUS OF ACTIONS FROM PREVIOUS MANAGEMENT REVIEWS (CONTINUED)

#### From 1/25/21 Management Review

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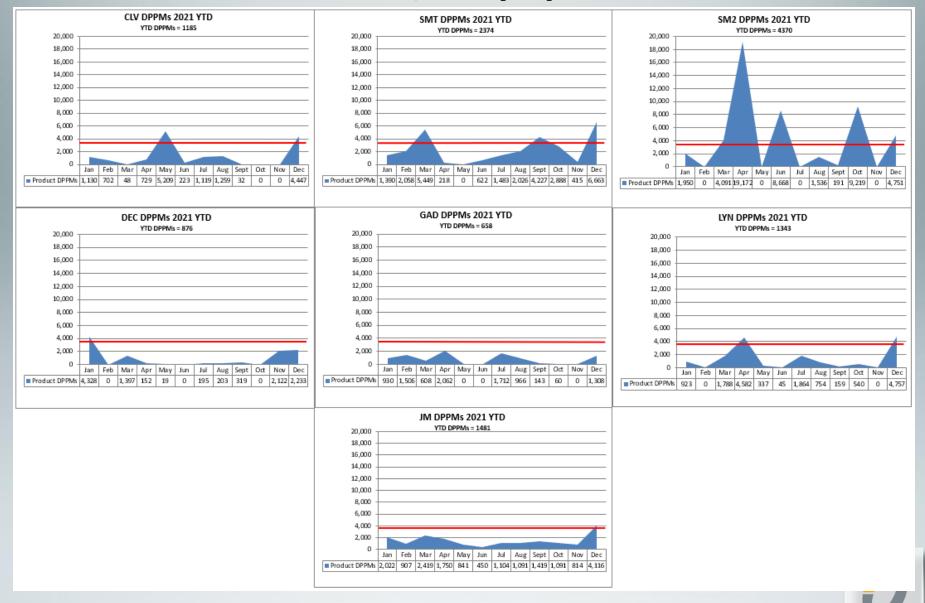
## CHANGES IN EXTERNAL & INTERNAL ISSUES THAT ARE RELEVANT TO THE QMS

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### **Customer Feedback DPPMs**

(Less Price Errors, what our plant personnel see)

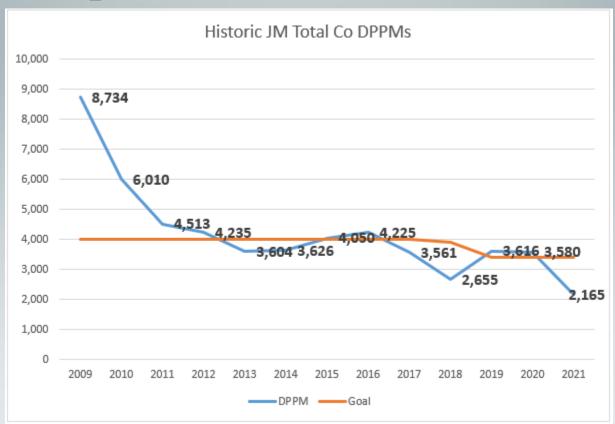


### **Customer Feedback DPPMs**

	2021 DPPM's								2020 DPPM's					
Goal <3400	CLV	DEC	GAD	LYN	SM2	SMT	Total	CLV	DEC	GAD	LYN	SM2	SMT	Total
DPPM	2,712	1,194	823	2,201	4,506	3,214	2,165	6,961	1,915	2,684	3,373	3,209	3,837	3,580
DPPM - Price Errors	1,185	876	658	1,343	4,370	2,374	1,481	5,024	1,329	2,358	2,851	3,042	2,274	2,560
DPPM by Weight	819	835	862	1,407	3,352	2,356	1,324	2,850	1,076	1,878	1,899	2,292	1,696	1,769

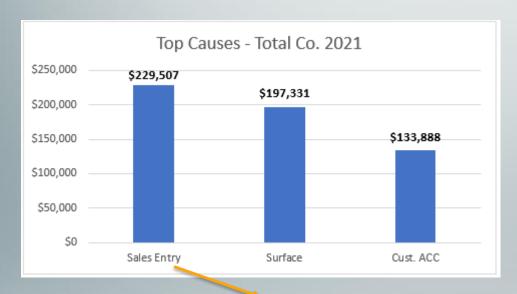
2021 was the best DPPM performance since 2009 and beat our previous record in 2018. Goal was ≤ 3400 DPPM vs 2165 Actual

2020 Finished just above the ≤ 3400 DPPM Goal





## **Customer Feedback DPPM Analysis**





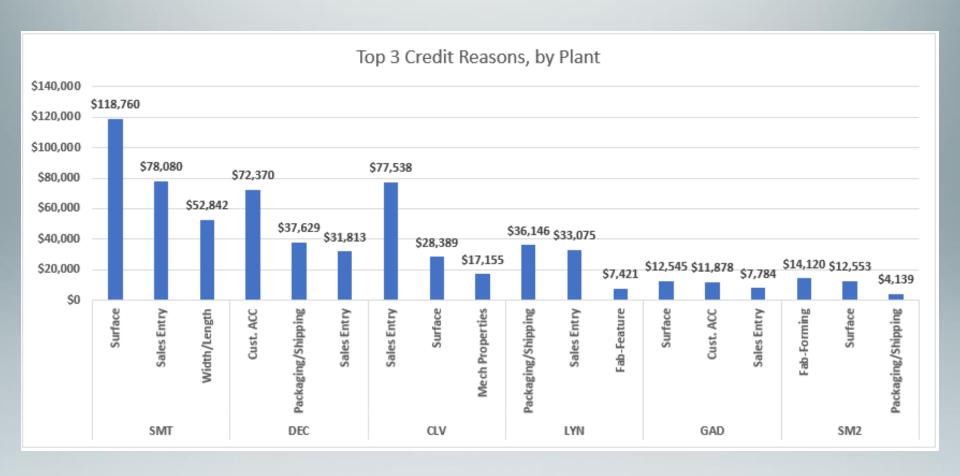
#### •2020 Data Showed:

- •1) Price Errors \$185k
- •2) Surface \$169k
- •3) Packaging/Shipping 125k
- •2021 Data shows Price Errors as #1 \$230k, Surface at #2 \$197k and Customer Accommodation at #3 \$134k.

#### 2020 Data

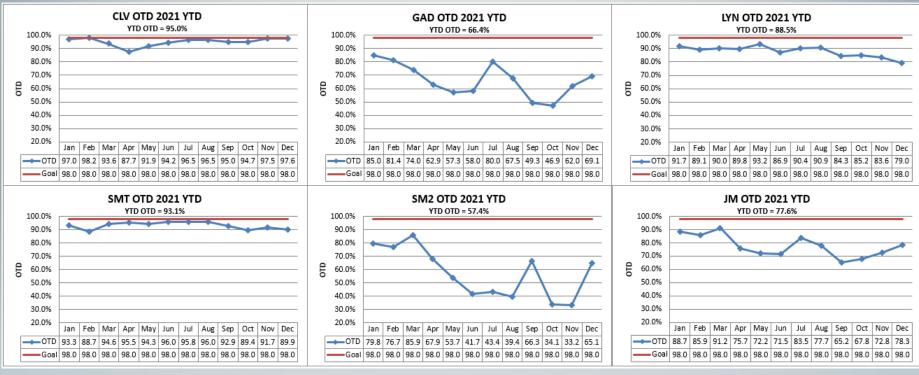


## **Customer Feedback DPPM Analysis**





# Customer Feedback On-Time Delivery (Full Year 2021)

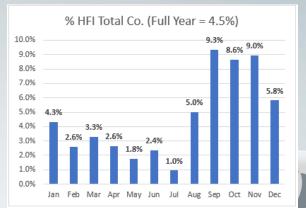


Fabrication locations drove OTD company-wide (SM2, GAD, & to some extent LYN).

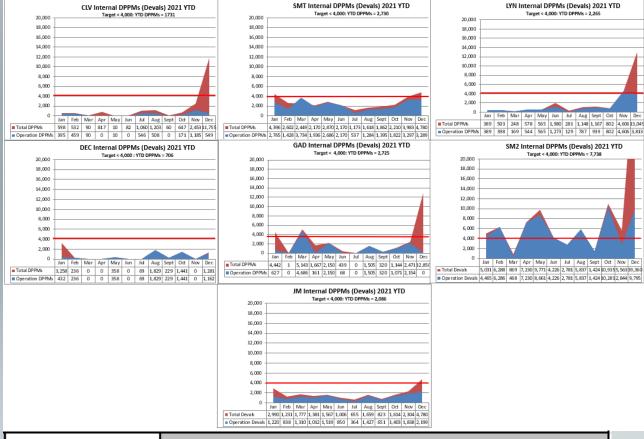
SM2 started up in 2020, continued challenges in 2021.

GAD impacted significantly with laser downtime

Approximately 4.5% overall OTD directly related to HFI material (0.9% in 2020).



## **Devaluation Tracking (Full Year 2021)**



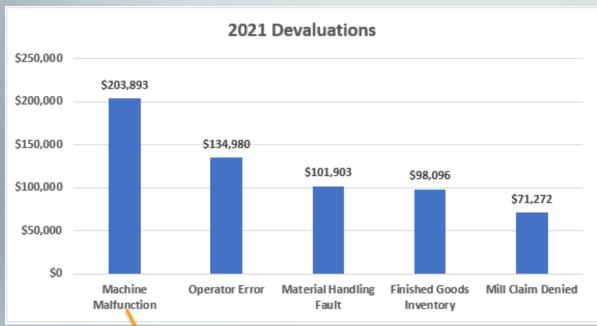
Blue Area =
Operational Deval,
Red Area =
Inventory Related
Deval

2020 0.49% of Rev.

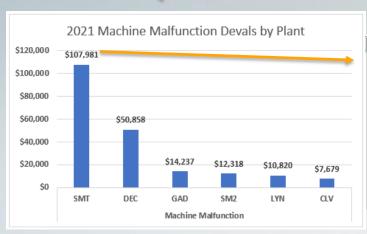
		2021 Devaluations									
	GAD	DEC	CLV	LYN	SMT	SM2	Total				
Actual	\$128,107	\$70,655	\$87,888	\$87,341	\$287,164	\$69,357	\$730,511				
Goal	\$113,364	\$252,732	\$117,048	\$108,984	\$286,968	\$37,176	\$916,272				
% of revenue	0.27%	0.07%	0.17%	0.23%	0.27%	0.77%	0.21%				
% of revenue goal	0.40%	0.40%	0.40%	0.40%	0.40%	40%	40%				
Operations (Goal <0.15%)	0.11%	0.06%	0.03%	0.13%	0.21%	0.52%	0.13%				
Sales (Goal <0.15%)							0.05%				
Deval DPPM	2,725	706	1,731	2,265	2,738	7,738	2,086				

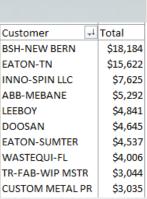


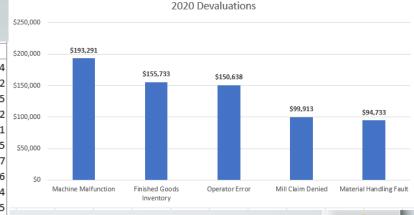
## **Devaluation Tracking**



2020 Data:
#1 Machine
Malufunction #2
FGs Inventory& #3
Operator Error







**Devaluation Tracking** 

Devaidation fracting									
		2021 Devaluations							
	GAD	DEC	CLV	LYN	SMT	SM2	Total		
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Goal	\$113,364	\$252,732	\$117,048	\$108,984	\$286,968	\$37,176	\$916,272		
% of revenue	0.27%	0.07%	0.17%	0.23%	0.27%	0.77%	0.21%		
% of revenue goal	0.40%	0.40%	0.40%	0.40%	0.40%	0.40%	0.40%		
Operations (Goal <0.15%)	0.11%	0.06%	0.03%	0.13%	0.21%	0.52%	0.13%		
Sales (Goal <0.15%)							0.05%		
Deval DPPM	2,725	706	1,731	2,265	2,738	7,738	2,086		

GAD at **0.27%** of Revenue. Top Causes 1) Finished Goods \$47k (TBEI Fab, Heil Fab, Roots Fab) 2) Material Handling Fault \$25k (Lost & Damaged Material) 3) Machine Malfunction \$14k

DEC at **0.07%** of Revenue. Top Causes 1) Machine Malfunction \$51k (Eaton MX, Gametime, Jost) 2) Mill Claim Denied \$14k (Eaton MX, Daimler, Tarter) 3) Material Handling Fault \$2.3k (Gametime)

CLV at **0.17%** of Revenue. Top Causes 1) Mis Applied Material \$30k (Versa Fab) 2) Customer Accommodation \$15k (JAC Products) 3) Mill Claim Denied \$12k (Vertiv, Versa Fab, Lincoln)

LYN at **0.23%** of Revenue. Top Causes 1) Operator Error \$30k (HPX-Fab, Nordfab, HPX) 2) Finished Goods Inventory \$24k (Modine, HPX-Fab) 3) Machine Malfunction \$11k (ABB Mebane, HPX-Fab, Eaton Raleigh)

SMT at **0.27%** of Revenue. Top Causes 1) Machine Malfunction \$107k (Edgewave, Scratches/Dents) 2) Operator Error \$65k 3) Material Handling Fault \$51k

SM2 at **0.77%** of Revenue (was 2.56% in 2020). Top Causes 1) Operator Error \$23k 2) Finished Goods Inventory \$18k (Trane-Clark) 3) Material Handling Fault \$13k

Total Co at **0.21%** of Revenue. Top Causes 1) Machine Malfunction \$204k 2) Operator Error 135k 3) Material Handling Fault \$102k



#### Customer Feedback via Corrective Action Requests in 2021

#### 26 Formal Corrective Action Requests (External)

#### CLV 0 CA Requests

#### **GAD 13 CA Requests**

5 Wastequip TX (3 Forming Errors / Laser Mis-Cut / Setup Flat but they wanted formed)

4 Tarter Fab (2 Laser Mis-Cut / 2 Scratches)

2 Freudenberg (Scratches / Off Gauge-Planning Error)

ABB Jefferson City (Laser Slag)

GE Lighting TX (Packaging Issues)

#### **SMT 4 CA Requests**

2 Eaton Fayetteville (Under Gauge Spot Order / Bow)

FHP (Skid Runner Broke)

BSH (Shipping Issue)

#### SM2 2 CA Requests

Trane Clarksville (Incorrect Skid)

Bluebird (Uncoiler Creases)

#### LYN 3 CA Requests

HPX-Fab (Punch Slot Wrong Orientation)

HPX (Tag Switch)

Nordfab (Burr)

#### **DEC 4 CA Requests**

Wabtec (Bow)

Nucor-McNeilus (EDI Discontinued)

BTD (Tag Switch)

Wastequip MS (Wrong Material Shipped)



### **Status of Open External Corrective Actions**

Case No.	Created Date	Branch	Customer	Dept.	Status	Description	Status
22084	12/21/2021	SMT	FHP MANUFAC TURI	Operations	Open	Skid runner had cracked.	Skid return inspection implemented & documented training performed. Quality to inspect FHP outgoing skids in January through the first week of February.
21937	11/18/2021	GAD	WASTEQ FAB TX	Operations	Open	Learmed angles out	1) Documented training with all press brake operators. Completed 11.19.21. 2) Added required 84 degree angle checks to the Jem print. Completed 11.30.21. 3) Added extra checks for the 14.25" and 8.43" dimensions. One each near the bends and another at ends of the flanges. Completed 11.30.21.  Process audit Verifications forthcoming in Q1 2022
21890	11/12/2021	GAD	WASTEQ FAB TX	Operations	Open	Scallops formed out of tolerance	1) Documented training with all press brake operators. Completed 11.12.21.  2) Added Iso metric view to jem print to better show correctly formed part.  3) Added the correct bend sequence to the internal Jemison print. Both completed 11.12.21.  Verifications in process (1 completed so far)
21870	11/8/2021	GAD	WASTEQ FAB TX	Operations	Open	One piece formed incorrectly	Fell outside of inspection frequency. Part not properly located against back gauge. Documented training with operators and an additional formed dimension check added to JemPrint
21698	10/8/2021	GAD	GE LIGHTING- TX	Operations	Open	Packaging Issues	Shipping instructions regarding packaging were inadequate. Packaging detail only present on production/packaging orders. Cross applied material did not have the correct detail show up for shippers. This has been corrected.
21532	9/2/2021	GAD	WASTEQ FAB TX	Operations	Open	Incomplete laser cut	1. Reviewed static nests for all slant side sheets (129696, 129693, 263305, 263306, 247510, and 263291). Due to WIP sheet size no improvements can be made.  2. Added the following notation to internal Jemison prints; "While removing scrap skeleton, verify it is intact or connected all the way around the skeleton. This ensures the laser did not run off the sheet"  3. Added a part nested view to Jemison prints to show the critical areas where the defect could occur. Has been succesfully process audited twice. Need 1 more.
21321	7/27/2021	GAD	WASTEQ FAB TX	Production Planning	Open		Job created as laser only by production planner. Long term: add notation to 263308 Jemison print stating " FORMED PART". This will be easily recognizable to the programmers - complete 8.6.21 2 successful process audits. Need 1 more.
21303	11/14/2021	SM2	BLUE BIRD SM2	Operations	Open	Creases in Side Panels	Redbud uncoiler marks on tail of coil present as creases in sheets (very light).  Practice of re-expanding uncoiler at tail of coil ended. Announcement made during weekly operational meeting, followed up with meetings with each individual operator and back up operator. Documentation of training uploaded to case.  Next 2 runs scheduled early January. Will be process audited by Quality.



## **EXTERNAL AUDIT RESULTS**

Since 1/25/20 Management Review

Decatur - None

Lynchburg – SRI Surveillance 2/5/21. No Findings, No Observations

Cleveland - None

Sumter - None

SM<sub>2</sub>

- SRI Registration Audit 2/9-2/10/21. No Findings, No Observations
- Carrier Full System Audit 3/10/21. 6 Improvement Actions Completed. Final Status: Approved

Gadsden – SRI Surveillance 2/2/21. No Findings, No Observations Corporate – SRI Surveillance 2/3 & 2/4/21. No Findings, No Observations

Next External Audit (BHM, SMT, CLV) – Wk. of 1/10/222 & Wk. of 1/17/22, 3 Year Re-Registration Audit by SRI



## PROCESS & INTERNAL AUDITS

		2021 Process					
Location	Internal Audit Results	Audits					
	Minor Finding 1: Hardcopy Procedure posted at Redbud						
	Observation 1: Receiver was able to pull up procedure with assistance						
	Observation 2: Loading order had conflicting max height info						
CLV	Observation 3: Gagetrak not operational due to a computer being replaced	7					
	OFI 1: 24" caliper not in use at Redbud, move to office						
	OFI 2: Operator explanation of role relative to quality needs improvement						
	OFI 3: References to time zones in instructions confusing						
SMT	Observation 1: Operator failed to meet all sampling frequency requirements	12					
	Observation 2: Out of date calibration sticker on Measuring Table						
	Minor Finding 1: JemPrint first article not filled out	7 (+52					
SM2	OFI 1: Instructions to initial back of tag could be documented in procedure						
	OFI 2: PPAP was not visibly a PPAP order on shipping board	Audits)					
DEC	Observation 1: 1 hardcopy posting was not located	9					
CAD	Minor Finding 1: Shipping procedure requires 2 signatures on BOL.	10					
GAD	OFI 1: Train Jonathan Mathis to completely receive sheet material						
	Minor Finding 1: Receiver stamped & correctly documented inspection but						
	did not sign or date BOL						
LVN	Minor Finding 2: Shipper did not sign or date outgoing BOL in the Consignor						
LYN	location						
	Observation 1: Press Brake checksheet not filled out correctly						
	Observation 2: Reject tag 133703 did not have an "R" on hardcopy						
BHM	Observation 1: Some items on manager checklist show past due	n/a					



## **Supplier Scorecards**

Mill Source	Q1-2021	Q2-2021	Q3-2021
Nucor-Berkeley	3.4	3.5	3.3
Nucor Gallatin	4.0	3.6	3.6
NLMK	1.3	3.3	NR
Metal One America	1.4	3.1	4.3
Nucor-Decatur	1.6	3.4	3.4

Final Rating Scale					
3.5-5	Good				
2.5-3.4	Marginal				
<2.4	Poor				

Total (All Groups)									
Vendor	Weight Claimed	Weight Received	Claims %	Top Claim Reasons (in order)					
METAL ONE AMERI	291,624	59,260,380	0.49%	COIL BREAKS, PITS/SCALE, RUST					
Nucor Decatur	153,340	110,115,432	0.14%	DROSS LINES, STAINS AND RUST					
NUCOR-BERKELEY	215,514	108,392,955	0.20%	COIL BREAKS, CENTER BUCKLE AND RUST					
NLMK	3,194	2,364,980	0.14%	RUST					
Nucor Gallatin	0	7,873,171	0.00%						
Total (All Groups):	663,672	288,006,918	0.23%						

$$2014 = 2.1\%$$

$$2018 = 0.66\%$$

$$2015 = 1.3\%$$

$$2019 = 1.45\%$$

$$2016 = 0.83\%$$

$$2020 = 1.70\%$$

$$2017 = 1.17\%$$



### Resource Needs

- Emaint implementation in Gadsden will require personnel and management.
- Formal auditor training for Nathan Ragland if Covid permits.

### Other Business?

